

E We Help Companies
Deliver Products to the **World**



ENGAGE PACKAGING GROUP SUPPORT ASSURANCE PROGRAM

The Engage Packaging Group Support Assurance Program is designed to help users protect their investment and provide peace of mind on their packaging line. Our certified technicians will help extend the life of your machines while restoring the equipment's original functionality and capability.

TWO YEAR PREVENTATIVE MAINTENANCE PROGRAM

Preventative maintenance is one of the best ways to ensure your existing equipment will continue to run at the production levels found in new packaging equipment. Engage Packaging Group's comprehensive program includes:

- Four, one-day scheduled visits over a 24-month period; limited to four machines per visit
- Visual inspection for worn or broken parts
- Machine assessment to ensure machine is appropriately adjusted and running properly
- Technician recommended machine enhancements
- Machine operation and maintenance training
- Delivery of comprehensive report detailing each completed task with recommendations
- 5% discount off any parts needed for preventative maintenance program
- Travel, car rental, hotel, and meals charged at cost

Pricing for the Two Year Preventative Maintenance Program is \$7,000 plus travel expenses.

INSTALLS AND TRAINING

We provide installation and training services for all of our Eastey and AFM equipment. At the time of installation, our technician will train you on the theory of operation and general preventative maintenance of your machines. Pricing for installs is \$2,000 plus travel expenses (maximum of 2 days for installation). Training is \$750/day plus travel expenses.

EASTEY SEAL BAR REPAIR AND UPGRADE

The seal bar is an integral component on any Eastey L-Bar Sealer. To keep your equipment running at optimal levels our in-house technicians will evaluate the condition of the seal bar and diagnose all components. With our quick turnaround time you won't have to wait for replacement components; standard turn-around time is 10 business days. Best of all, we offer free estimates of repair or replacement of components. Pricing for Seal Bar Repair and Upgrade is based on time and materials.

EQUIPMENT AUDITS, REFURBISH AND UPGRADES

Optimize the reliability and efficiency of your packaging machinery with our on-site equipment audit. Our technician will assess, repair, replace, or adjust parts on your equipment to ensure your equipment is running at maximum efficiency. Engage Packaging Group also provides refurbishing and machine upgrade services. Technicians will evaluate and offer recommendations for refurbishing and upgrading machines based on the condition of your machine. Pricing for Equipment Audits is \$100/hour on site, \$75 per hour of travel time plus travel expenses. Refurbish and upgrade pricing varies on time and materials.

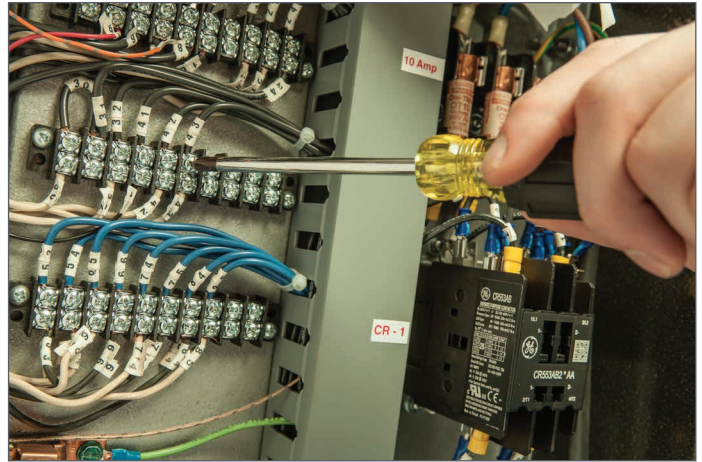
TECHNICAL SUPPORT AND SPARE PARTS KITS

Engage Packaging Technicians are available with installation and programming questions, mechanical problems or service questions. Our service technicians can also provide Return Authorization numbers if you need to return components for warranty or non-warranty repair. In addition, Engage Packaging Technicians can recommend a Spare Parts Kit for your equipment to ensure you have common wear parts on hand. There is no charge for phone technical support. Spare Part Kit pricing varies for the type of kit ordered.



PREVENTATIVE MAINTENANCE PROGRAM

Preventative maintenance is one of the best ways to ensure your equipment will continue to run at the production levels found in new packaging equipment. Our comprehensive program includes scheduled maintenance visits, technician recommended machine enhancements, detailed equipment reports, machine training and more.



EQUIPMENT AUDITS, REFURBISH AND UPGRADES

Our technicians will assess, repair, replace, or adjust parts on your equipment to ensure your equipment is running at maximum efficiency. Engage Packaging Group also provides refurbish and machine upgrade services. Technicians will evaluate and offer recommendations for refurbishing and upgrading machines based on the condition of your machine.



EASTEY SEAL BAR REPAIR AND UPGRADE

To keep your equipment running at optimal levels our in-house technicians will evaluate the condition of the seal bar and diagnose all components. With our quick turnaround time you won't have to wait for replacement components; standard turn-around time is 10 business days.



LARGE INVENTORY OF REPLACEMENT WEAR ITEMS

We know that you can't always predict when a part will wear out on your machine. That is why we maintain a large inventory of common wear items to keep you up and running. Our service technicians can also provide Return Authorization numbers if you need to return components for warranty or non-warranty repair. In addition, Engage Packaging Technicians can recommend a Spare Parts Kit for your equipment to ensure you have common wear parts on hand.

Enjoy worry-free operation of your packaging equipment with [Engage Support Assurance Programs](#). Our service benefits and protection will help you enjoy peace of mind. Contact us today for more information on which program best meets your company's needs.

ENGAGE
technologies corporation

7041 Boone Avenue North, Brooklyn Park, MN 55428
(763) 428-4846 1 (800) 835-9344
www.engagetechnologies.net



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